

Updated Service Center Contact Information

Effective **October 16, 2023**, the mailing addresses for correspondence and requests for certain annuity and life insurance products will change. Please use the information below when submitting service requests or correspondence for the impacted products.

Brighthouse Financial® will continue to accept service requests received at the old address until December 15, 2023.

Products Included in This Update

Variable Annuity/Index-Linked Annuity Products

Products Available for New Sales (all products may not be available at your firm)	
Variable Annuity	Index-Linked Annuity
Class/Series VA	Brighthouse Shield® Level Select 6-Year Annuity
Class/Series S	Brighthouse Shield® Level Select 6-Year Annuity (NY)
	Brighthouse Shield® Level Select 3-Year Annuity
	Brighthouse Shield® Level Select Advisory
	Brighthouse Shield Level Pay Plus® Annuity
	Brighthouse Shield Level Pay Plus® Advisory Annuity

Products Available for Service Only (all products may not be available at your firm)			
American Forerunner Series Bonus	Class AA	Firststar Summit VA	Premier Advisers III (Series II)
American Forerunner Series B Share	Class B	Marquis	Premier Advisers L (Series I)
American Forerunner Series C Share	Class/Series C	Navigator Select	Premier Advisers L (Series II)

Variable Annuity/Index-Linked Annuity Products (cont.)

Products Available for Service Only (all products may not be available at your firm)			
American Forerunner Series L Share	Class/Series L3	Pioneer PRISM	Prevail VA
American Forerunner Series P Share	Class/Series L4	Pioneer PRISM L	Protected Equity Portfolio
Brighthouse Accumulation Annuity	Class/Series O	Pioneer PRISM XC	Russell Select/ Advantage VA
Brighthouse Investment Portfolio Architect B-Share	Class/Series VA	Portfolio Architect	Simple Solutions
Brighthouse Investment Portfolio Architect C-Share	Class/Series VA-4	Portfolio Architect II	Vintage
Brighthouse Shield® Level 10 Advisory Annuity	Class/Series XC	Portfolio Architect 3	Vintage Access
Brighthouse Shield® Level 10 Annuity	Class/Series XTRA	Portfolio Architect Access	Vintage II
Brighthouse Shield® Level 10 Annuity (NY)	Class/Series XTRA 6	Portfolio Architect L	Vintage II (Series II)
Brighthouse Shield® Level Select 3-Year Annuity (NY)	COVA Single Premium Deferred Variable Annuity (SPDA)	Portfolio Architect Plus	Vintage 3
Brighthouse Shield® Level Select 6-Year Annuity v.3	COVA VA	Portfolio Architect Select	Vintage L
Brighthouse Shield® Level Select 6-Year Annuity v.3 (NY)	COVA VA Series A	Portfolio Architect XTRA	Vintage XC
Brighthouse Shield Level Selector® Annuity	Custom Select VA	Premier Advisers (Class I)	Vintage XTRA
Brighthouse Shield Level Selector® Annuity (NY)	Destiny Select VA	Premier Advisers (Class II)	Vintage XTRA (Series II)
Brighthouse Shield Level Selector® 3-Year Annuity	First COVA Custom Select VA	Premier Advisers II	All variable annuitization contracts
Brighthouse Shield Level Selector® 3-Year Annuity (NY)	First Cova Russell Select VA	Premier Advisers III (Series I)	
Class A	First COVA VA	Premier Advisor VA	

Fixed Annuity/Deferred Income Annuity Products

Products Available for New Sales (all products may not be available at your firm)	
Brighthouse Fixed Rate Annuity	Brighthouse Guaranteed Income Builder®
Brighthouse Fixed Rate Annuity MVA	Brighthouse Income Annuity (SPIA)
Brighthouse SecureAdvantage® 6-Year Fixed Index Annuity	

Products Available for Service Only (all products may not be available at your firm)			
Account For Keeps	Fixed Annuity AR	Fixed Annuity SR	Flexible Premium Fixed Annuity
Brighthouse Longevity Income Guarantee SM (LIG)	Fixed Annuity PG	Fixed Annuity XG	Premier Select II
Fixed Annuity FA	Fixed Annuity PNC	Fixed Annuity XR	Target Maturity

Life Insurance Products

Products Available for New Sales (all products may not be available at your firm)	
Brighthouse Conversion Whole Life	Brighthouse SmartGuard Plus SM
Brighthouse SmartCare®	One Year Term (OYT)

Products Available for Service Only (all products may not be available at your firm)		
Brighthouse Premier Accumulator UL	Equity Advantage VUL	Legacy Advantage Survivorship UL
Brighthouse Provider UL	Guarantee Advantage UL	Lifetime Protection UL
Brighthouse Secure Flex UL	Guaranteed Level Term	Universal Advantage UL

Administrative Address Changes Effective October 16, 2023

Contact Information for Variable Annuity and Index-Linked Annuity Products

Item	Standard Mail Address	Overnight Mail Address	Phone/Fax/Email
New Business	Brighthouse Financial P.O. Box 4365 Clinton, IA 52733-4365	Brighthouse Financial ATTN: 4365 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Fax: (877) 245-2964 Email: BHRequests@brighthousefinancial.com
Policyholder Services (post issue)	Brighthouse Financial P.O. Box 4301 Clinton, IA 52733-4301	Brighthouse Financial ATTN: 4301 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHRequests@brighthousefinancial.com
Death Claims	Brighthouse Financial P.O. Box 4330 Clinton, IA 52733-4330	Brighthouse Financial ATTN: 4330 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 245-8163 Email: BHRequests@brighthousefinancial.com
Wire Instructions	Brighthouse Life Insurance Company ABA: 081000210 Account: 152321092180		
	Brighthouse Life Insurance Company of NY ABA: 081000210 Account: 152321092198		
	New England Life Insurance Company ABA: 081000210 Account: 152321189697		

Contact Information for Fixed Annuity and Deferred Income Annuity Products

Item	Standard Mail Address	Overnight Mail Address	Phone/Fax/Email
New Business	Brighthouse Financial P.O. Box 4362 Clinton, IA 52733-4362	Brighthouse Financial ATTN: 4362 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Fax: (877) 245-2964 Email: BHRequests@brighthousefinancial.com
Policyholder Services (post issue)	Brighthouse Financial P.O. Box 4363 Clinton, IA 52733-4363	Brighthouse Financial ATTN: 4363 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHRequests@brighthousefinancial.com
Death Claims	Brighthouse Financial P.O. Box 4364 Clinton, IA 52733-4364	Brighthouse Financial ATTN: 4364 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 245-8163 Email: BHRequests@brighthousefinancial.com
Wire Instructions	Brighthouse Life Insurance Company ABA: 081000210 Account: 152321092180		
	Brighthouse Life Insurance Company of NY ABA: 081000210 Account: 152321092198		
	New England Life Insurance Company ABA: 081000210 Account: 152321189697		

Contact Information for Annuities That Are in Payout

Item	Standard Mail Address	Overnight Mail Address	Phone/Fax/Email
Annuitization	Brighthouse Financial P.O. Box 4365 Clinton, IA 52733-4365	Brighthouse Financial ATTN: 4365 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHRequests@brighthousefinancial.com
Policyholder Services (post issue)	Brighthouse Financial P.O. Box 4363 Clinton, IA 52733-4363	Brighthouse Financial ATTN: 4363 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHRequests@brighthousefinancial.com
Death Claims	Brighthouse Financial P.O. Box 4364 Clinton, IA 52733-4364	Brighthouse Financial ATTN: 4364– Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 245-8163 Email: BHRequests@brighthousefinancial.com

Contact Information for Life Products

Item	Standard Mail Address	Overnight Mail Address	Phone/Fax/Email
New Business	Brighthouse Financial P.O. Box 4362 Clinton, IA 52733-4362	Brighthouse Financial ATTN: 4362 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Fax: (877) 245-2964 Email: BHFNB@dx.com
New Business • Brighthouse SmartGuard Plus	Brighthouse Financial P.O. Box 4365 Clinton, IA 52733-4365	Brighthouse Financial ATTN: 4365 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Fax: (877) 245-2964 Email: BHFNB@dx.com
Policyholder Services (post issue)	Brighthouse Financial P.O. Box 4363 Clinton, IA 52733-4363	Brighthouse Financial ATTN: 4363 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHliferequests@dx.com

Contact Information for Life Products

Item	Standard Mail Address	Overnight Mail Address	Phone/Fax/Email
Policyholder Services (post issue) - Equity Advantage VUL - Brighthouse SmartGuard Plus	Brighthouse Financial P.O. Box 4301 Clinton, IA 52733-4301	Brighthouse Financial ATTN: 4301 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHFliferequests@dx.com
Death Claims	Brighthouse Financial P.O. Box 4364 Clinton, IA 52733-4364	Brighthouse Financial ATTN: 4364 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 245-8163 Email: BHRequests@brighthousefinancial.com
Death Claims - Equity Advantage VUL - Brighthouse SmartGuard Plus	Brighthouse Financial P.O. Box 4330 Clinton, IA 52733-4330	Brighthouse Financial ATTN: 4330 – Life & Annuity MR-1 1315 19th Ave NW Clinton, IA 52732-2752	Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 245-8163 Email: BHRequests@brighthousefinancial.com
Premium or Loan Repayment	Brighthouse Financial P.O. Box 956067 St. Louis, MO 63195-6067 Note: This address did not change.		Financial Professional Phone: (888) 243-1877 Client Phone: (800) 882-1292 Fax: (877) 246-8424 Email: BHFliferequests@dx.com
Wire Instructions	Brighthouse Life Insurance Company ABA: 042000013 Account: 152321092180		
	Brighthouse Life Insurance Company of NY ABA: 042000013 Account: 152321092198		

Annuities and life insurance are issued by, and product guarantees are solely the responsibility of, Brighthouse Life Insurance Company, Charlotte, NC 28277, New England Life Insurance Company, Boston, MA 02110, and, in New York only, by Brighthouse Life Insurance Company of NY, New York, NY 10017 ("Brighthouse Financial"). Variable products are distributed by Brighthouse Securities, LLC (member FINRA). All are Brighthouse Financial affiliated companies.

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what's ahead®

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Brighthouse Life Insurance Company of NY
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New York, NY 10017

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